

General terms and conditions

N.B. in the following points BU is an abbreviation for Binding Union srl

- 1) List prices are exclusive of VAT (not relevant for foreign customers since VAT will not be charged).
- 2) Unless expressly agreed, all prices are quoted ex-works (Turin warehouse). Transport and insurance are the responsibility of the customer. If the desired shipping method is not expressly indicated, BU reserves the right to use the carrier of its choice and to include the cost in the invoice. **In any case, the goods shall travel under the responsibility of the customer.**
- 3) Claims for defects will not be accepted after 8 days from receipt of the goods. BU is not responsible for damages or losses resulting from transportation.
- 4) **The minimum billable is €500.00.**
- 5) **Payment of orders must be made in advance. Orders will only be processed upon receipt of payment.**
- 6) All equipment is guaranteed for a period of twelve months from delivery date (one year).
- 7) The request for application of the guarantee does not exonerate from the observance of any payment obligations.
- 8) By guarantee we mean the free repair or replacement of parts with manufacturing defects or defects in the material recognized as being defective. Aesthetic parts, damage caused by negligence, incorrect use and/or installation are excluded from this guarantee. BU reserves the right to decide whether to repair or replace the goods.
- 9) The return for guarantee or the repair of materials must be previously authorized by BU. The return does not entitle the holder to extend the guarantee following a fault.
- 10) **Guarantee repairs will be carried out exclusively at our Turin laboratory; transport costs to and from Turin will be at the complete expense of the purchaser.**
- 11) Standard packaging is free of charge. If another type of packaging is requested, it will be evaluated and charged at cost.
- 12) BU is excluded from compensation for direct or indirect damages of any kind to persons or property resulting from the use or interruption of use of the products.
- 13) BU reserves the right to replace or make any aesthetic or functional changes it deems appropriate to its products at any time and without any notice.
- 14) BU reserves the right to make any necessary changes to its price lists at any time and without prior notice.
- 15) In quotations and offers, delivery days always refer to the Order Receipt Date and are always intended as working days and not calendar days.

The Management