

General terms and conditions

N.B. in the following points, BU stands for Binding Union srl

- 1) Prices do not include VAT (not relevant for foreign customers since VAT will not be charged).
- 2) All prices are quoted ex-works (Turin warehouse). Cost of freight and insurance will be charged to the customer. If the customer does not explicitly indicate delivery preference, BU reserves the right to use its carrier of choice and to include the cost in the invoice. In any case, the goods shall travel under the responsibility of the customer.
- 3) No claims for defects can be accepted after 8 days after the goods have been received. BU is not responsible for damages or losses resulting from transportation.
- 4) The minimum net invoice amount is €500.00.
- 5) In the event of delay in payment, the interest for late payment will begin for each week started with a delay according to current interest Euro rates.
- 6) All products are guaranteed for a period of twelve months from delivery date (one year).
- 7) The request for application of the guarantee does not exonerate from the observance of the payment obligations.
- 8) The warranty covers the repair or free replacement of parts with manufacturing defects or defects in the material recognized as faulty. The aesthetic parts, damages caused by negligence, incorrect use and/or installation and whatever cause not related to normal or proper operation are excluded. BU reserves itself the right to decide whether to repair or substitute the goods.
- 9) The return for warranty or repair of materials must be previously authorized by BU. A warranty claim does not entitle the holder to extend the warranty following a breakdown.
- 10) Warranty repairs will be carried out exclusively at our Turin laboratory; transport costs to and from Turin will be at the complete expense of the purchaser.**
- 11) The standard packaging is free of charge. If another type of packaging is required, it will be evaluated and charged at cost.
- 12) BU is not responsible for direct or indirect damages of any kind to persons or property resulting from the operation or interruption of the products.
- 13) BU reserves the right, at any time and without any prior notice, to replace or make changes of an aesthetic or functional nature to its products that it deems appropriate.
- 14) BU reserves the right to make any necessary changes to its price lists at any time and without prior notice.

The Management