

General terms and conditions

N.B. in the following points, BU stands for Binding Union srl

1. All prices do not include VAT (not relevant for foreign customers since VAT will not be charged).
2. All prices are quoted ex-works (Turin warehouse). Cost of freight and insurance, if requested, is at the customer charge. If the customer does not explicitly indicate preferences of delivery, BU retains the right to deliver the goods using the best method according to its judgement.
3. No claims for defects can be accepted after 8 days after the goods have been received. BU is not responsible for damages or losses occurred during shipping.
4. **The minimum net invoice amount is €500.00.**
5. Payment delays will be charged according to the current Euro interest rates and every week passed.
6. All products are granted a warranty of twelve months from the delivery date (one year).
7. Application for warranty does not exempt the customer from paying the amount owed.
8. The warranty can be applied only for evident or unquestionable manufacturing or material defects. The warranty does not cover: aesthetical parts, damages due to negligence, wrong or incorrect utilization, wrong application or installation and whatever cause not related to normal or proper operation. BU reserves itself the right to decide whether to repair or substitute the goods.
9. **Warranty returns are only allowed when they have been previously authorized by BU.** A warranty claim does not entitle to a warranty period extension.
10. **Warranty repairs and substitutions are performed in our Turin laboratories. All transportation costs related to the warranty are entirely at customer charge.**
11. The standard packaging is free of charge and it is suited for mail or courier delivery. Should another packaging be requested (and accepted by BU) an extra cost may be charged on the customer.
12. **BU is not responsible for direct or indirect damages of any kind to people or goods resulting from the operation or interruption of the products.**
13. BU reserves itself the right to change, improve or substitute its devices at any moment and without any previous notification.
14. BU reserves itself the right to change the price lists at any time and without any previous notification.